Information Services

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http://is.uoregon.edu

Information Services provides a variety of campus-wide technology services:

• Email accounts and passwords
• Calendaring
• Collaboration and communications services, such as Office 365, OneDrive, Zoom, Dropbox, telephones, and voicemail
• Wireless and wired networking
• Data centers
• Virtual servers and storage
• Administrative software for finance data, student records, payroll, business reporting and analysis, and human resources records and recruiting
• User support services for desktop computers, laptops, mobile devices, and classroom technology
• Technology Service Desk, a technology-focused help desk for everyone affiliated with the University of Oregon.

Technology Service Desk
541-346-4357
68 Prince Lucien Campbell Hall
1225 University of Oregon
Eugene, Oregon 97403-1225
https://livehelp.uoregon.edu
https://service.uoregon.edu (https://service.uoregon.edu/TDClient/Home/)

The Information Services Technology Service Desk ("Tech Desk") supports and aids university-affiliated students, faculty, and staff with their computing needs. Tech Desk services include the following:

• Software troubleshooting
• Duck ID account and password support
• First-level Ethernet and wireless network support
• Education in personal computing best practices

The Tech Desk's hours vary throughout the year. More information may be found online (https://service.uoregon.edu/TDClient/2030/Portal/KB/ArticleDet/?ID=31704).

UO Service Portal
https://service.uoregon.edu

The UO Service Portal includes the following:

• Catalog of information technology (IT) services
• How-to guides, troubleshooting information, and answers to common questions