Information Services

Jessie Minton, Vice Provost for Information Services and Chief Information Officer
541-346-1702
541-346-4397 fax
257 Computing Center
1212 University of Oregon
Eugene, Oregon 97403-1212
cio@uoregon.edu
http://is.uoregon.edu

Information Services provides a variety of campus-wide technology services:

- Email accounts and passwords
- Calendaring
- Collaboration and communications services, such as Office 365, OneDrive, Zoom, Dropbox, telephones, and voicemail
- Wireless and wired networking
- Data centers
- Virtual servers and storage
- Administrative software for finance data, student records, payroll, business reporting and analysis, and human resources records and recruiting
- User support services for desktop computers, laptops, mobile devices, and classroom technology
- Technology Service Desk, a technology-focused help desk for everyone affiliated with the University of Oregon.

Technology Service Desk
541-346-4357
68 Prince Lucien Campbell Hall
1225 University of Oregon
Eugene, Oregon 97403-1225
https://livehelp.uoregon.edu
https://service.uoregon.edu

The Information Services Technology Service Desk ('Tech Desk') supports and aids university-affiliated students, faculty, and staff with their computing needs. Tech Desk services include the following:

- Software troubleshooting
- Duck ID account and password support
- First-level Ethernet and wireless network support
- Education in personal computing best practices

The Tech Desk's hours vary throughout the year. More information may be found online (https://service.uoregon.edu/TDClient/2030/Portal/KB/ArticleDet?ID=31704/).

UO Service Portal
https://service.uoregon.edu

The UO Service Portal includes the following:

- Catalog of information technology (IT) services
- How-to guides, troubleshooting information, and answers to common questions